

## NSBTHA

When you purchase a Mission Travel Cancellation Program you automatically become a member of the National Small Business Travel & Health Association (NSBTHA). Through this association members may access travel insurance, emergency travel assistance services, and information about events, legislation, and other matters that affect travel. Information about NSBTHA is available at [www.NSBTHA.org](http://www.NSBTHA.org).

### EMERGENCY SERVICES

Separate from the benefits under the Mission Travel Cancellation Program., as a member of NSBTHA the following non-insurance Emergency Travel Assistance Services are available to you from IMG. These services include:

- Emergency Travel Arrangements
- Lost Passport/Travel Documents Assistance
- Lost Luggage Assistance
- Embassy or Consulate Referral
- Emergency Message Relay
- Emergency Prescription Replacement
- Medical Referral
- 24-Hour Medical Monitoring
- Emergency Cash Transfer
- Legal Referrals
- Emergency Translations



#### Program Manager

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### ASSOCIATION REFERRAL INFORMATION

#### Contact Information:



# Mission Travel Cancellation Program

*Trip cancellation insurance to  
protect your mission travels*



Insurance products are underwritten and offered where available  
by Delos Insurance Company, New York, NY 10036.

# Protecting Your Mission Travels

There's a lot of work that goes into planning a mission trip. You select how you're going to travel, where you'll stay, and what to do while on the trip. You make your reservations, make the required payments, update your passport if necessary, and you're ready to go. But what if you are prevented from taking your trip? What if you become suddenly and unexpectedly ill or injured before or during your trip? What if your selected airline should go out of business? Those hard-earned payments could be lost.



To help protect you from losing the money you've spent to travel, there is the Mission Travel Cancellation Program. It provides coverage for many of those unforeseen circumstances that may force the cancellation or interruption of your covered trip.

With Mission Travel Cancellation, you may recover non-refundable, unused payments and deposits when a trip is cancelled or interrupted for a variety of reasons. Benefits are also provided for travel delays, baggage delays, and emergency medical treatment while you're away from home.

Separate from these benefits, you have access to non-insurance emergency travel assistance, to help you replace lost travel documents or prescriptions, emergency cash transfers, and legal or medical referrals when necessary. All of these services are designed to make your trip as stress-free as possible.

Taking a mission trip is an exciting and rewarding adventure, but the unexpected could happen. Make sure you have the protection you need with the Mission Travel Cancellation Program.

# Benefit Highlights

<p><b>Trip Cancellation/Interruption</b></p> <ul style="list-style-type: none"> <li>Your emergency illness, injury or death, or that of a family member, a business partner, a travel companion, or a travel companion's family member</li> <li>Financial default of a travel supplier</li> <li>A terrorist incident</li> <li>Organized labor strike, natural disaster or bad weather resulting in the cessation of the travel supplier's services</li> <li>Hijacking</li> <li>Medical quarantine</li> <li>Jury duty</li> <li>Your home or that of a travel companion made uninhabitable by fire, windstorm, vandalism, or flood</li> <li>Your auto accident or that of your travel companion on the way to the scheduled departure point</li> <li>Cancelled leave if you or your travel companion is on active duty for the military, police or fire department</li> <li>Employer termination or layoff</li> </ul>	<p>Up to US \$10,000</p>
<p><b>Travel Delay</b></p> <ul style="list-style-type: none"> <li>Travel supplier delay</li> <li>Lost or stolen passport, travel documents, or money</li> <li>Medical quarantine</li> <li>Natural disaster</li> <li>Your injury or emergency illness or that of your travel companion</li> <li>Missed cruise departures because of flight delay due to bad weather</li> </ul>	<p>Up to US\$500</p>
<p><b>Baggage Delay</b></p>	<p>Up to US\$100</p>
<p><b>Emergency Medical/Dental Expenses</b></p>	<p>Up to US\$10,000</p>

*This is a summary of the principal provisions of the master policy offered through the NSBTHA for its members. **It is not considered to be a contract of insurance.** Complete details of coverage, terms, limitations, and exclusions that may affect benefits payable are provided in the master policy and summarized in the certificate.*

*Coverage may vary by state and may not be available in all states. Read your certificate carefully and note all state exceptions that may apply. For more information regarding the exclusions and all other terms and conditions of Mission Travel Cancellation Program., please see the certificate wording for your state which is available upon request.*

*This brochure is not intended to be an offer to sell Mission Travel Cancellation Program or a solicitation by iTravelInsured in any jurisdiction where such action would be unlawful or in which iTravelInsured is not qualified to do so.*

## EXCLUSIONS

We will not pay for any Illness, Injury or loss caused by or as a result of:

1. A Pre-Existing Condition, except as waived by Us under the terms of the Policy.
2. War or any act of war (whether declared or undeclared), civil disturbance, riot or insurrection.
3. Serving in one of the armed forces of any country or international authority.
4. Operating, learning to operate, piloting or riding in or on any aircraft or flying device, other than riding as a passenger in a licensed commercial aircraft.
5. Suicide or attempted suicide, while sane; intentionally self-inflicted Injury or Illness.
6. Being under the influence of any intoxicant, drug or narcotic unless prescribed by a Physician.
7. Training, practicing or participating in any motor sport or motor racing.
8. Parachuting, hang gliding, parasailing, hot air ballooning, scuba diving below 135 feet or any type of scuba diving with out the proper diving training and certification from a professional organization, rock or mountain climbing, or hunting.
9. Pregnancy or childbirth when You are expected to give birth within two months from the date of a Covered Trip or an elective abortion.
10. Traveling against the advice of a Physician, traveling while on a waiting list for inpatient Hospital or clinic treatment, or traveling for the purpose of obtaining medical treatment abroad.
11. Taking part in any scheduled athletic event or competition.
12. Any emotional, psychological, mental or nervous disorder.
13. Any potentially fatal condition which was diagnosed before the date Your coverage became effective, or any condition for which You are traveling to seek treatment.
14. Dental treatment due to normal wear and tear or the normal maintenance of dental health.

*Exclusions may vary by state. Read your certificate carefully and note all exclusions that may apply. For more information regarding these exclusions and all other terms and conditions of The Mission Travel Cancellation Program, please see the certificate wording for your state which is available upon request.*

## PRE-EXISTING CONDITIONS

We will not pay for any services or covered expenses incurred as a result of a pre-existing condition. ***However, this pre-existing condition exclusion is waived if coverage is purchased within 14 days from the date your initial deposit for the covered trip was paid to the travel supplier, and all insureds are medically able to travel on the date coverage is purchased.***

## HOW TO APPLY

To apply, simply fill out the Application on panels 5 and 6 and calculate the program cost based on the cost of your trip, your age, and the ages of your travel companions. Once you have completed the Application, return it to iTravelInsured. Subject to acceptance of your Application and payment of the program cost, coverage for all benefits except trip cancellation will begin on the departure date. The trip cancellation benefit will begin at 12:01 a.m. on the day after we receive your Application. Coverage ends on the earliest of the following dates: 1) Arrival at your return destination; 2) The return date; 3) The 30th consecutive day after the departure date or 4) Cancellation of the covered trip.

## APPLICATION PROCESSING

Applications normally are processed within 24 hours of receipt. Once processing is complete, a fulfillment kit will be mailed to the mailing address listed on the Application. The fulfillment kit will include your coverage verification letter, an insurance certificate, and an explanation of the non-insurance assistance services available as a benefit of membership in the NSBTHA.

## RIGHT TO CANCEL

If you are not satisfied for any reason, you may return the certificate to us within 10 days after receipt provided you have not already departed on your trip or filed a claim. The program cost will then be refunded, and the certificate will be void from the beginning.

## FULFILLMENT KIT

You will receive a fulfillment kit from the Internet and by mail. We must have your correct email address to complete this process. Once we have received and processed your Application, you will receive an email that contains all of the hyperlinks to obtain the fulfillment information through the Internet.

## TO FILE A CLAIM

To file a claim, please contact: iTravelInsured, Inc. P.O. Box 88503, Indianapolis, IN 46208-0503 Ph: (866) 243-7524 or (317) 655- 9798 Fax: (317) 655-4505 Written notice of claim must be given to us within 30 days after a covered injury, illness or loss occurs or begins. If such notice cannot be given during such time, then it must be done as soon as reasonably possible. The notice must include the claimant's name, your name and the certificate number. Written proof of loss must be sent to us within 90 days after the end of each period that benefits are payable. For any other loss, written proof must be given within 90 days after the date of loss. If proof of loss cannot be given in that time, such proof of loss must be given as soon as reasonably possible.

