



Understanding YOUR Global Health Plan A SUMMARY ...



Dear **Mission of Christ Network Partners,**

Hi, my name is **Craig Robinson** and I am the Managing General Agent and Owner of **Insurance Consultants International**. On behalf of my staff, I want to thank you for the opportunity to serve your insurance needs.

As your agent for **the MCN** Group Health Plan, I will be helping you understand what your global health plan is all about and how you can use it to benefit you the most.

We have put together these brief summaries on the following topics:

- 1) **MyIMG** – How to use your client portal for information
- 2) **Deductibles and Co-insurance**
- 3) **Claims** – the easiest way to file
- 4) **Mail Order Pharmacy**– how to get prescriptions delivered to your front door!
- 5) **Overseas Incentives and Medical Concierge**
- 6) **Wellness**– wellness benefits are offered to keep you healthy! Please use!!
- 7) **Pre-Certification**—What is it? When do I need to use it?

Your main point of contact at IMG:

Customer Care Department: 800-628-4664 or 317-655-4500 (collect if needed)
email: customer care@imglobal.com



A wealth of information can also be found at <http://www.imglobal.com/en/client-resources.aspx>

Feel free to contact Melissa or me:

Craig Robinson—Managing General Agent

719-573-9080 ext. 101

Skype- craig.robinson-ici

Craig@globalhealthinsurance.com

Contact Craig with any insurance questions on benefits or additional coverage



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Melissa Hinckfoot—Client Relations

719-573-9080 ext. 104

Skype- melissa.hinckfoot

melissa@globalhealthinsurance.com

Contact Melissa with any claims, refunds, administration issues, or general insurance questions



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Thanks again for the opportunity to serve you!