



Welcome to  
**MyIMG™** Your online source for **Global Peace of Mind.®**



Dear Kids Alive Missionaries,

- 1) One of the most important things (and necessary) you can do to have a smooth experience with your IMG Mission + Kids Alive Group Health Plan is to sign up and register for the [MyIMG Client Portal](#).
- 2) What is the [MyIMG](#) portal? It is the place where you can do the following anytime, anywhere!

## Key Features

- Obtain certificate documents
- Submit claims online
- Access your Explanation Of Benefits after your claim has been processed
- Initiate Precertification
- Request ID cards
- Search for physicians within the PPO Network and through the International Provider Access (IPA).

## Getting Started

MyIMG is easy to use and allows you 24-hour secure access to your account. Get started today. By following these easy steps, you will gain access to your information anytime you want it.

1. Go to [myimg.imglobal.com](#)
2. As a first time user, follow the Login Instructions link and proceed to the New User Registration
3. Have your Certificate number or Insured ID ready
4. Follow steps 1-4 as instructed online
5. Please be sure to authorize your group administrator to access claim information in order to expedite/simplify the claims process in the event of a claim

Don't forget to check out **eDoc America!!** This is part of the MyIMG portal!

## eDocAmerica

Unlimited access to board-certified physicians, licensed psychologists, pharmacists, dentists, dieticians and fitness trainers for routine health related questions and information.

- » *Help contain your health care costs*
- » *eDoc professionals will quickly respond to your questions*
- » *eDoc professionals will suggest treatment alternatives*
  - » *Searchable online medical library*
- » *Save you time and possibly prevent unnecessary office visits*
  - » *All information is secure and confidential*
- » *Ask eFitness - professionals available to field your exercise-related questions*
- » *Ask eDietitian - professionals available to provide quality information regarding diet and nutrition*

If you have any questions email [Craig@missiontripinsurance.com](mailto:Craig@missiontripinsurance.com) or call 719-573-9080