

TripArmor Plan #R760
GUEST PROTECTION PLAN
(For Group Leaders in the Field Only)



One Call Worldwide Travel Services Network, Inc.
24 Hour Emergency Assistance

ONE CALL WORLDWIDE TRAVEL SERVICES NETWORK - Contacting One Call's 24-Hour Service Center - When outside the USA or Canada, call collect through a local operator (you will first have to enter the International Access Code of the country he or she is calling from). Within the USA or Canada, use the toll free number.

TripArmor Plan #R760

Within U.S.A. & Canada
1-800-555-9095

Outside U.S.A. & Canada
1-603-894-4710

Group Leaders - You may contact One Call on the guest's behalf

Plan Number: R760

Schedule of Insurance Benefits	Maximum Benefit Amount
Trip Cancellation	Trip Cost
Trip Interruption	150% of Trip Cost
Missed Connection	\$1,500
Travel Delay (Up to \$150 Per Day)	\$750
Medical Expense/Emergency Evacuation Accident & Sickness Medical Expenses Emergency Medical Evacuation & Repatriation	\$100,000 \$1,000,000
Accidental Death & Dismemberment	\$50,000
Baggage and Personal Effects	\$1,500
Baggage Delay (Up to \$150 Per Day)	\$750
Non-Medical Emergency Evacuation	\$25,000

Non-Insurance Services

- One Call 24-Hour Assistance Services
- Global Xpi Medical Records Services

Your Agency Contact Information:

www.MissionTripInsurance.com
 1840 Deer Creek Rd #201, Monument, CO 80132
TOLL FREE: 800-576-2674 LOCAL: 719-573-9080
 orders@missiontripinsurance.com

In the Event of a Loss...

For Medical Expense Claims:

- 1) all receipts, itemized bills and reports for medical and/or dental expenses claimed; and
- 2) Covered Expenses incurred within 30 days of the Scheduled Return Date will be reimbursed.

For Trip Delay Claims*:

- 1) a written report from a Common Carrier, police or other party that documents the cause and length of the Insured's Trip Delay; and
- 2) all receipts for additional expenses incurred during the Insured's Trip Delay.

*It is always helpful for the claims examiner to see the original itinerary as well as the updated itinerary.

For Baggage Delay Claims:

- 1) a written report from a Common Carrier or other party that documents the length of the Insured's Baggage Delay; and
- 2) all receipts for additional items purchased during the Insured's Baggage Delay.

For Baggage Claims:

- 1) copies of the written reports of loss to local authorities and/or any responsible party; and
- 2) when applicable, the responsible party's disposition of the Insured's claim.

PLEASE NOTE: All Medical and Non-Medical Emergency Evacuations **MUST** be coordinated through One Call's 24-Hour Assistance Services.



For Questions about Plan #R760
call Trip Mate at 1-800-423-3632

Non-Insurance Services

One Call 24-Hour Assistance Services
Global Xpi Medical Records Service



One Call Worldwide Travel Services Network

Medical Assistance - Our multi-lingual professionals are available 24 hours a day to provide help, advice and referrals for medical emergencies. We will help you locate local physicians, dentists, or medical facilities.

Medical Consultation and Monitoring - If you are hospitalized, we will contact you and your treating physician to monitor your condition to assure you are receiving appropriate care and assess the need for further assistance. We will also contact your personal physician and family at home when necessary or requested to keep them informed of your situation.

Medical Evacuation - When medically necessary, we will arrange and pay for appropriate transportation, including an escort, if required, to a suitable hospital, treatment facility or home. Payment for Medical Evacuation is available only for covered claims and up to the amount of coverage provided in the policy. All medical transportation services must be authorized and arranged by One Call. In the event of an unauthorized Medical Evacuation, reimbursement may be limited or coverage may be invalidated.

Emergency Medical Payments - We will assist you in the advancement of funds or guarantee payments (up to the policy limits) to a hospital or other medical provider, if required, to secure your admission, treatment or discharge.

Prescription Assistance - We will assist you with replacing medications that are lost, stolen or spoiled during your Trip, either locally or by special courier.

Repatriation of Remains - In the event of death while on a Trip, we will arrange for the preparation and transportation required to return your remains to your home.

24 Hour Legal Assistance - If while on your Trip you encounter legal problems, we will help you find a local legal advisor. If you are required to post bail or provide immediate payment of legal fees, we will assist you in arranging a funds transfer from family or friends.

Nurse Helpline - Registered nurses are available 24-Hours a day before and during your Trip to provide general health information, clinical assessment, and health counseling to give you assistance in making appropriate healthcare decisions.

CONTACTING ONE CALL'S 24-HOUR SERVICE CENTER

When outside the USA or Canada, call us collect through a local operator (you will first have to enter the International Access Code of the country you are calling from). Within the USA or Canada, use the toll free number.

Within U.S.A. & Canada Outside U.S.A. & Canada
1-800-555-9095 1-603-894-4710

YOUR PLAN NUMBER: R760

One Call Concierge Services

- Restaurant, shopping, hotel recommendations/reservations
- Local transport (rental car/limousine, etc.) information and reservations
- Sporting, theatre, night life and event information (sports scores, stock quotes, gift suggestions, etc.), recommendations and ticketing
- Golf course information, referrals, recommendations and tee times
- Tracking and assisting with the return of lost or delayed baggage

One Call Business Services

- emergency correspondence and business communication assistance
- assistance with locating available business services such as: express/overnight delivery sites, internet cafes, print/copy services
- assistance with or arrangements for telephone and web conferencing
- emergency messaging to customers, associates, and others (phone, fax, e-mail, text, etc.)
- real time weather, travel delay and flight status information
- worldwide business directory service for equipment repair/replacement, warranty service, etc.
- emergency travel arrangements

One Call Travel Solutions

24-Hour Worldwide Travel Services

Message Services - We will transmit emergency messages to family, friends or business associates and let you know that the message has been received.

Language Interpretation Services - We provide interpretation services in major languages and will refer you to appropriate local services, if needed.

Emergency Cash Transfer - We will help arrange an emergency cash transfer (wire transfer, travelers checks, etc.) of your funds from home or from friends or family in medical or travel emergency situations where additional funds are required.

Pre-Trip Travel Services - We provide 24-Hour information, help and advice for your planned Trip such as: passport and visa information, requirements and replacement; travel health information or advisories; vaccine recommendations and requirements; government agency contact information (i.e. embassies, consulates, and other departments or agencies); weather and currency information.

Travel Document and Ticket Replacement - When important travel documents (such as passports and visas) are lost or stolen, we will help you to secure replacements. We will also help you when airline or other travel tickets are lost or stolen. We will assist you with reporting your loss, reissuing tickets and obtaining the money required for this purpose (you are responsible for providing the funds).

ACCESS YOUR MEDICAL RECORDS ONLINE

With our exclusive Free Global Xpi Service, you can assure that your important medical records are available to you or any Physician chosen by you, at any time, anywhere in the world, quickly, wherever there is internet access available. Register at www.globalxpi.com or call, toll free:

1-800-379-9887 Use Program Code R760

These Services are Provided by: Global Xpi

The 24-Hour Assistance Services are provided by One Call Worldwide Travel Services Network. While we strive to provide help and advice for problems encountered by travelers wherever or whenever they occur, situations may arise beyond our control when immediate resolution is not possible. We will make every reasonable effort to refer you to appropriate medical and legal providers, but neither the Insurer nor One Call Worldwide Travel Services Network may be held responsible for the availability, quality or results of any medical treatment or your failure to obtain medical treatment.

Access to One Call 24-Hour Assistance Services is included with the TripArmor Travel Protection Plan. There may be charges associated with some services.