



## Understanding YOUR MCN Health Plan's MAIL ORDER PHARMACY



Dear Mission of Christ Network Partners,

Expats have to learn the ropes of new cultures, rules, policies, standards, laws, etc. when moving overseas. It can all be confusing and a trial by error, learn- as- you -go experience. The last thing we want is for you to have that same experience with your health plan. We are here to help!

So with that said ... let's talk about prescriptions and over the counter drugs and medicines.

- 1) In many parts of the world, you can purchase pharmaceuticals that would require a prescription in the USA. While that may be convenient, unfortunately to have your insurance policy cover the cost you will need a prescription from a licensed medical professional.
- 2) So how do you use your IMG Prescription Drug Benefit Program? Below (page 2) are the instructions on how to purchase using the Universal RX program. Here are the basic choices (more detail in the attachment).
  - a) When you are inside the USA you need to use one of the pharmacies that can be found here: <http://pointsofcare.com/prescription-savings-program/participating-pharmacies/>  
Co-Pays apply... (see attached .pdf)
  - b) When you purchase medications from overseas pharmacies and need to be reimbursed, under the new 2017 benefit schedule the cost will be covered at 100%. This is the preferred method.
  - c) When your prescriptions are not available overseas, you will use the ONLINE Expatriate Prescription Services Program ([www.expats.com](http://www.expats.com)). Prescriptions can be faxed or scanned.  
The EPS Pharmacy vendors have experience in delivering prescription drugs to more than 160 countries worldwide. The EPS program uses several safe and reliable delivery carriers and your order can be tracked online. Fastest and most direct shipping routes are utilized and Overnight Priority Shipping is available to some countries.

If you have questions you can email IMG at [customercare@imglobal.com](mailto:customercare@imglobal.com) or call them at 317-655-4500.

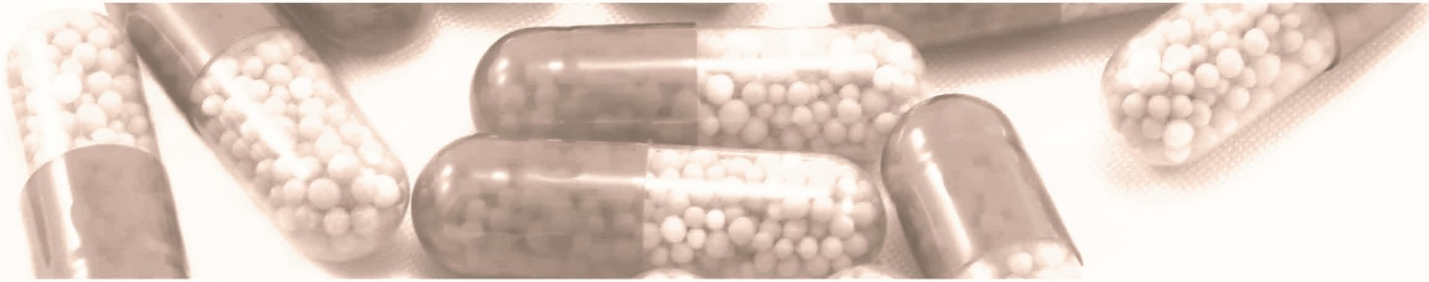
As always, we are here for you too...

**Craig Robinson**—Managing Agent  
719-573-9080 ext. 101  
Skype- craig.robinson-ici  
[Craig@missiontripinsurance.com](mailto:Craig@missiontripinsurance.com) or  
[Craig@globalhealthinsurance.com](mailto:Craig@globalhealthinsurance.com)



**Melissa Hinckfoot**—Client Relations  
719-573-9080 ext. 104  
Skype- melissa.hinckfoot  
[melissa@missiontripinsurance.com](mailto:melissa@missiontripinsurance.com) or  
[melissa@globalhealthinsurance.com](mailto:melissa@globalhealthinsurance.com)





## IMG Member Benefits

### Savings

Members save an average of 50% off their medications.

### Free To Use

No enrollment fee, monthly fee, or fee to use.

### No Limit On Usage

There is no termination date or restrictions on usage.

### Everyone Qualifies

There are no pre-existing conditions restrictions.

### One Card Per Household

One card can be used by your entire family.

### Convenience

The card is pre-activated and ready to use.

## Over 55,000 Pharmacies Nationwide

Albertson's Pharmacy  
Bi-Lo  
CVS Corporation  
Duane Reade  
Eckerd  
Fred's Pharmacy  
Giant Eagle, Inc.  
Kmart Corporation  
Kroger Pharmacy  
Publix Pharmacy  
Rite-Aid Corporation

Safeway Supermarket  
Sam's Club Pharmacy  
Target Pharmacy  
USA Express  
Von's Pharmacy  
Walgreens  
WalMart  
Weis Market Pharmacy

**Visit [IMGPOC.COM](http://IMGPOC.COM) to find your preferred pharmacy.**

Visit [www.IMGPOC.com](http://www.IMGPOC.com) to learn about the benefits available to you as an IMG member, including:

Prescription Savings | Mail Order Savings (or call 1-800-742-0504) | Diabetes Savings  
Hearing Savings (or call 1-800-591-5080) | Drug Pricing Tool | Pharmacy Locator

Cut out the card below and take to the pharmacy. Hand this card to the pharmacist with your prescription.

<p>Name: _____</p> <p>ID: _____ <small>Please enter phone number (XXX-XXX-XXXX)</small></p> <p>POC Group #: IMG427 Coverage: FAMILY</p> <p></p> <p>Member Services: 1-540-777-7179 Pharmacy Help Desk: 1-800-329-0988 <a href="http://www.imgpoc.com">www.imgpoc.com</a></p> <p> Powered By:</p>	<p><b>TERMS AND CONDITIONS:</b> Participating pharmacies must transmit prescription claims online to Pharmacy Data Management.</p> <p><b>THIS CARD IS NOT INSURANCE.</b> This card is owned by URx program. URx program may revoke, repossess, modify, or cancel at any time. Use of this card constitutes acceptance thereof. The unauthorized or fraudulent use of this card to obtain prescription drugs is punishable by law. The person named on this card assumes responsibility for the use of the card.</p> <p><b>PHARMACIST INSTRUCTIONS:</b> Process claim through Pharmacy Data Management (PDM). Processor ID/BIN#: <b>610020</b> Processor Control #: <b>URX001</b></p> <p>For inquiries on electronic claims submission, pharmacies may call 1-800-329-0988</p>
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